

**In the Claims:**

1. (Currently Amended) A sales and delivery support system, which supports product sales and delivery ~~using comprising:~~

a purchaser terminal used by a purchaser,

a seller terminal used by a seller, ~~and~~

a delivery agent terminal used by a delivery agent,

said terminals being capable of mutual communication via a communication network, wherein

a first means in which said seller terminal sends directly to said purchaser terminal product information with respect to a plurality of products which said seller sells and delivery agent information with respect to a plurality of delivery agents which deliver said products to said purchaser, in response to an access to the seller terminal directly from said purchaser terminal,

a second means in which said seller terminal receives from said purchaser terminal information regarding products which said purchaser specifies to order and information in which said purchaser specifies a specific identity of a single one of the plurality of delivery agents for delivery of said ordered products, ~~from said purchaser terminal,~~ and generates purchase order identification information to identify said purchaser and said ordered products and for use to deliver said ordered products by said specified, specific single delivery agent, and

a third means in which said seller terminal sends said purchase order identification information to said purchaser terminal and said specified, specific single delivery agent terminal,

a fourth means in which said delivery agent terminal receives purchase order identification information from said purchaser terminal, and compares said purchase order identification information received from said purchaser terminal with said purchase order identification information received from said seller terminal,

a fifth means in which said delivery agent terminal sends to said purchaser terminal delivery order request information to request to specify ordered products to be delivered by

the single delivery agent which is specified from said purchaser terminal when there is coincidence between said two purchase order identification information; and

a sixth means in which said delivery agent terminal receives from said purchaser terminal delivery instruction information to specify performance of batch delivery of products purchased from a plurality of different sellers.

2. (Withdrawn) A sales and delivery support method, which supports product sales and delivery using a purchaser terminal used by a purchaser, a seller terminal used by a seller, and a delivery agent terminal used by a delivery agent, said terminals being capable of mutual communication via a communication network, said method comprising the steps of;

sending product information with respect to a plurality of products which said seller sells and delivery agent information with respect to a plurality of delivery agents which deliver said products to said purchaser, from said seller terminal to said purchaser terminal, in response to an access from said purchaser terminal, receiving at said seller terminal, information regarding products which said purchaser specifies to order and information in which said purchaser specifies a desired delivery agent for delivery of said ordered product, from said purchaser terminal,

generating purchase order identification information to identify said purchaser and said ordered product and for use to deliver said ordered product by said specified delivery agent, in said seller terminal, and

sending said purchase order identification information from said seller terminal to said purchaser terminal and said delivery agent terminal.

3. (Withdrawn) A computer program for sales and delivery support system, which supports product sales and delivery using a purchaser terminal used by a purchaser, a seller terminal used by a seller, and a delivery agent terminal used by a delivery agent, said terminals being capable of mutual communication via a communication network, said computer program causing a computer in said seller terminal to execute a method comprising the steps of;

sending product information with respect to a plurality of products which said seller sells and delivery agent information with respect to a plurality of delivery agents which

deliver said products to said purchaser, from said seller terminal to said purchaser terminal, in response to an access from said purchaser terminal,

receiving at said seller terminal, information regarding products which said purchaser specifies to order and information in which said purchaser specifies a desired delivery agent for delivery of said ordered product, from said purchaser terminal,

generating purchase order identification information to identify said purchaser and said ordered product and for use to deliver said ordered product by said specified delivery agent, in said seller terminal and

sending said purchase order identification information from said seller terminal to said purchaser terminal and said delivery agent terminal.

4. (Cancelled)

5. (Withdrawn) A sales and delivery support method, which supports product sales and delivery using a purchaser terminal used by a purchaser, a seller terminal used by a seller, and a delivery agent terminal used by a delivery agent, said terminals being capable of mutual communication via a communication network, said method comprising the steps of;

receiving purchase order identification information to identify a purchaser and a product ordered by said purchaser, from said seller terminal, in said delivery agent terminal,

sending a request to specify purchase order identification information issued by said seller terminal, from said delivery agent terminal to said purchaser terminal, in response to an access from said purchaser terminal,

receiving purchase order identification information from said purchaser terminal in said delivery agent terminal,

comparing said purchase order identification information received from said purchaser terminal with said purchase order identification information received from said seller terminal, in said delivery agent terminal,

sending delivery order request information to request to specify a desired delivery agent for delivery of said ordered product, from said delivery agent terminal to said purchaser terminal, when there is coincidence between said two purchase order identification information, and

receiving from said purchaser terminal delivery instruction information which specifies an ordered product, a desired delivery agent and desired delivery date/time/location by said specified delivery agent, in said delivery agent terminal.

6. (Withdrawn) A computer program for sales and delivery support system, which supports product sales and delivery using a purchaser terminal used by a purchaser, a seller terminal used by a seller, and a delivery agent terminal used by a delivery agent, said terminals being capable of mutual communication via a communication network, said computer program causing a computer in said delivery agent terminal to execute a method comprising the steps of;

receiving purchase order identification information to identify a purchaser and a product ordered by said purchaser, from said seller terminal, in said delivery agent terminal,

sending a request to specify purchase order identification information issued by said seller terminal, from said delivery agent terminal to said purchaser terminal, in response to an access from said purchaser terminal,

receiving purchase order identification information from said purchaser terminal in said delivery agent terminal,

comparing said purchase order identification information received from said purchaser terminal with said purchase order identification information received from said seller terminal, in said delivery agent terminal,

sending delivery order request information to request to specify a desired delivery agent for delivery of said ordered product, from said delivery agent terminal to said purchaser terminal, when there is coincidence between said two purchase order identification information, and

receiving from said purchaser terminal delivery instruction information which specifies an ordered product to be delivered, a desired delivery agent and desired delivery date/time/location by said specified delivery agent, in said delivery agent terminal.

7. (Cancelled)